Accommodation Rules and Regulations

- 1. Every guest needs to be registered and present either the identity card or a valid passport on arrival. Only persons who have fully registered can stay at the property.
- 2. The whole price for the stay must be paid upon arrival. We accept both cash or credit card.
- 3. We can provide an invoice on request based on your company details.
- 4. The client receives the keys to the apartment and parking place after the payment is made.
- 5. Included in price are: 0,71 bottle of wine, two 0,51 beer cans, 1,51 bottle of mineral water, coffee, tea, sweet and salty snacks.
- 6. After check-in, the client assumes responsibility for the inventory of the apartment and its potential loss or damage.
- 7. Any damage, deficiencies or malfunctions must be immediately reported to the owner.
- 8. The client is not allowed to move equipment of the apartment or modify the wiring or the plumbing system in any case.
- 9. For safety reasons, it is not appropriate to leave children under ten years without supervision of an adult in the apartment.
- 10. It is prohibited to make a noise during the night time (10:00 p.m. 7:00 a.m.).
- 11. The bed sheets are generally changed every 7 days, towels and bathroom supplies every 3 days, but this can be modified upon a prior request.
- 12. In case of loss of the apartment keys or remote gate control the deposit will not be returned.
- 13. The client is not allowed to use his/her own electrical appliances apart from the ones used for personal hygiene.
- 14. It is strictly prohibited to smoke in the interior of the apartment.
- 15. Each apartment has a fire extinguisher. In the event of a fire, please call the fire department at 150.
- 16. Parking in the residence is only allowed at the exact location assigned at check-in.
- 17. Check-out is until 11:00 and Check-in is from 14:00.
- 18. The apartment will be checked upon departure. The deposit will be refunded in case the apartment was not damaged or the Accommodation Rules were not breached.

Premium Apartments contacts

- + 421 911 224 307 Frantisek Turlik, the owner
- + 421 917 351 548 Filip Turlik (English speaking)

Emergency contacts:

- 112 General emergency line number
- 158 Police
- 155 Ambulance
- 150 Fireman

